



## Digital Learning for New Students from Year 5 - Year 9 2021-22

From August 2021 all students from Years 5 to 9 will be required to bring their own Chromebook to school to aid their learning. It is our belief that the use of digital devices across the school has led to significant benefits for learning, including better organisation, creative lesson outcomes, even more engaging lessons and the ability to research and access expert knowledge instantly. Please have a look at this online [PARENTS DEVICE GUIDE](#) for further information on Chromebooks at JIS.

The recommended model of Chromebook should have a minimum specification of:

11" non-touchscreen	4GB RAM	32 GB eMMC storage
USB-C type power adapter	3 year warranty	10 hours battery life

Please note that these are minimum specifications and it is acceptable to purchase a Chromebook of a higher specification.

Concept Computers and CF King, in Brunei, have several Chromebooks available for purchase starting from B\$398. At the end of this letter we have attached details from both companies. **We strongly advise that you order these well in advance of school starting in August to ensure your child has a Chromebook.**

**Please do not allow your child to log into the Chromebook until they have received their official school email.** This simplifies how we manage and update your child's account. They will receive the details needed during their induction day at JIS.

Within the first few days of your child joining JIS they will receive some training in how to use the basic features of the Chromebook. If there are any questions at this stage please contact Mr James Seymour at [help.desk@jis.edu.bn](mailto:help.desk@jis.edu.bn) or contact the admissions team

Thank you for your support.

Best wishes

**Anne Dickinson**  
**Head of Admissions and Marketing**



Ref: CT-210921VP

21<sup>st</sup> of September 2021

Parents/Caregivers of Jerudong International School Brunei Darussalam

Subject: Acer Google Chromebook Readiness Package for Jerudong International School Students

Dear Sir/Madam.

We would like to express our appreciation to you for trusting our company to be able to provide you with our services especially on providing Acer Chromebook to your use.

With this letter we would like to share with you our readiness plan and how the process to purchasing the Acer Chromebook.

**Product Availability:**

Concepts Group will be the point of contact for this agreement. Concepts Group will make sure the availability of the Chromebook based on the model that been agreed JIS. Concepts Group will share the lead time to JIS if in case the product is out of stock. Concepts Technologies will appoint the reseller with the storefront to make it easier for the parents and student to purchase the Chromebook. Currently the reseller under the Concepts Group will be **Concepts Commercial Suppliers** whose store is in Kiulap. Our reseller's Retail Salesperson (RSP) will be informed about the product knowledge of the Chromebook accordingly to be able to assist the parents on purchasing the Chromebook.

Specifications of the Chromebook as below:

	Description of Goods	Price Per Unit for JIS
1	<p><b>Acer Chromebook 311 C733-C847</b></p> <ul style="list-style-type: none"> <li>• Celeron N4120</li> <li>• Chrome OS</li> <li>• 4GB of onboard LPDDR4 Memory</li> <li>• 32GB eMMC</li> <li>• Micro SD™ Card Reader</li> <li>• 11.6" HD 1366x768 resolution, 170 degrees hinge</li> <li>• Intel® UHD Graphics 600</li> <li>• 3 Cell Li-ion Battery, up to 12 hours</li> <li>• USB Type-C 45 W Google PD AC adapter:</li> <li>• 302 (W) x 206 (D) x 21.3 (H) mm, 1.26kg</li> <li>• 3 years Parts &amp; Labor, Carry-in warranty with One-year International Traveler Warranty (ITW)</li> <li>• Acer Laptop Backpack</li> <li>• Acer Mouse (given if Chromebook has been pre-booked and only while stock last)</li> </ul>	BND 488.00



**Pricing:**

The student price offer will be valid from now till further notice.

Price offer by Concepts Group to JIS is subject to the directive of Acer Malaysia.

**Warranty:**

For this specific agreement, Acer will provide 1-year warranty plus the 2 years extensions. Total warranty will be 3 years.

Warranty will follow Acer's warranty descriptions as follows:

3 years warranty against manufacturer's defects, but excludes LCD screen cracks, scorch marks, heat related damage from misuse, liquid related damage from spillage or immersion, software issues, etc.

**After-Sales Service (Warranty, Repairs and Replacements):**

After sales service will be handled by OnTime Service Network of Concepts Group, an Authorised Service Provider appointed by Acer and Highpoint Service Network.

To claim the warranty, parents just need to bring the purchased Chromebook to OnTime Service Network. Each purchased Chromebook will have a warranty sticker at the back of the Chromebook that states its Activation Code. The representative from OnTime Service Network will then perform the necessities based on the Activation Code shown.

If by any circumstances, the Chromebook does not have the warranty sticker at the back, parents will just need to show the receipt of the purchase to the representative of the OnTime Service Network for further checking to verify the validity of the warranty for the purchased Chromebook.

On-Time Service Network will ensure to provide after-sales services that is within and beyond the warranty coverage.

Below is an estimation time of repair or replacement for typical issues with Chromebook devices that we attend to:

No.	Examples of Chromebook Typical Issues	Timeline of repair/replacement
1	Keys coming off the keyboard	24 to 48 hours max.
2	Keys go missing from the keyboard	24 to 48 hours max.
3	Specific keys are not working	24 to 72 hours max.
4	When some keys are typed, some other characters typed along with it	24 to 72 hours max.
5	Broken monitor	24 hours
6	Monitor's hinge becomes loose	24 hours
7	Mouse pad clicks (bottom corners of the pad) getting tight	24 hours

Kindly take note that estimated time of repair and replacement is subject to the availability of the spare part items.

Should there be an overwhelming number of cases with similar issues that are challenging to be resolved through repair, we may decide to replace the affected Chromebook with a brand-new Chromebook on a one-to-one basis.

**On Time Service Network location and contact as follows:**

B24 1<sup>st</sup> Floor, Block B, Bangunan Habza, Simpang 15, Kg Kiulap, Bandar Seri Begawan

BE 1518, Brunei Darussalam

+673 2233556/9

Mondays to Saturdays, 9AM to 6:30PM



**Where to Purchase the Acer Chromebook:**

**Concepts Commercial Suppliers**

Block B, B23 & B24 Bangunan Habza,  
Bandar Seri Begawan BE1518

from 9AM to 6:30PM, Monday to  
Saturday

223 3551/2/3

**How To Purchase:**

Parents will be assisted to look for the model when bookings are made via contacting Concepts Commercial Suppliers retail store or walk-in. The Retail Salesperson will show the model and explain on the specifications where needed. Parents may proceed to the cashier to proceed with the purchase.

**Payment Mode:**

Cash, Credit Card or Debit Card at our cashiers at the stores e.g., Concepts Commercial Suppliers,

With heartfelt gratitude, we would like to thank your consideration on the above write-up with regards to the supply of the Acer Chromebook.

Sincerely yours,

**Signature:**

For and on behalf of: **CONCEPTS GROUP**

Date: 22-9-2021



**CONCEPTS COMMERCIAL SUPPLIERS**

B22, B23 & B24, Block B, Bangunan HABZA, Spg 150, Kg Kiulap, Bandar Seri Begawan BE1518, Brunei Darussalam  
Sales: +673 2233551/2/3 Technical: +673 2233556/9 Office: +673 2233566/7/8 Fax: +673 2440502  
Sales Support (After Office Hours): +673 8778102 Technical Support (After Office Hours): +673 8722330/1  
P. O. Box No.2027, Bandar Seri Begawan BS8674, Brunei Darussalam  
www.conceptscscomputer.com concepts@brunet.bn www.facebook.com/conceptscscomputer

## CHROMEBOOK RESERVATION ORDER FORM

### PARENT'S DETAILS

Parent's Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

### CHROMEBOOK MODEL SELECTION

Please fill in the form below and the quantity you would like to purchase:

<input type="checkbox"/> <b>ASUS Chromebook C214MA</b> <b>(2-in-1 convertible/flip)</b> <ul style="list-style-type: none"><li>• Intel Dual-core Celeron N4020 Processor</li><li>• 4GB Memory + 32GB eMMC Storage</li><li>• 11.6" HD 200 nits Glare Touch Display</li><li>• 2 x USB3.1 Gen 1 Type-C, 1 x USB3.1 Gen 1 Type-A</li><li>• 1 x microSD Card Reader</li><li>• 50Wh battery (Up to 12 hrs battery life)</li><li>• 1.20kg weight</li><li>• Given with wired optical mouse</li><li>• Chrome OS</li><li>• <b>3 Years warranty for unit, 1 year for battery</b></li></ul>
<b>Retail Price: BND518.00</b> <b>JIS Price: BND488.00</b>
Qty: _____ x BND100.00 Minimum Deposit = BND _____

**Total Deposit to be paid: BND \_\_\_\_\_**

Please kindly online transfer for the deposit to C F King Enterprise bank account details as below, once done please screen capture the payment transaction and WhatsApp to our company mobile no **+673 7188180** with indicate your name and contact number:-

**ACCOUNT NAME : C F KING ENTERPRISE**

**BANK : BAIDURI BANK BHD**  
**ACCOUNT NO : 01-00-110-288893**

**BANK : BIBD BANK**  
**ACCOUNT NO : 00-00-901-0003950**

### CONFIRMATION OF ORDER

I, the undersigned, agree to confirm our reservation of the above model(s) and agree to pay the total deposit to C. F. King Enterprise before **30<sup>th</sup> October 2021**. We also agree that this reservation cannot be cancelled, is non-refundable and non-transferrable.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

#### Address

No 23, Bgn Hj Awg Matusin H.A. dan Hj Abdullah H.M. Adik-Beradik  
Kg. Kiulap, Bandar Seri Begawan, Negara Brunei Darussalam BE1518

#### Web

www.cfking.com

#### E-mail

itsales@cfking.com

#### Telephone

(673) 2237382 / 83

#### Fax

(673) 2237380 / 81